MAY 0 5 2005

Fr 2154

Method of Transmission: EV628979663US	CASE DOCKET NO. P5063
In reference to application of Yevgeniy Petrovykh	
Serial No. 09/932,033	
For Method and Apparatus for Intelligent Routing of Events Among a Group of Customer Service Resir:	presentatives
Transmitted herewith is and an amendment in the above-identif	fied application, under 37 C.F.R. 1.312.
<ul> <li>No additional fee is required.</li> <li>Applicant claims Small entity status under 37 CFR 1.27.</li> <li>✓ The fee has been calculated as shown below.</li> </ul>	

**** CLAIMS AS AMENDED ****								
` (1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	
	Claims Remai After Amendn		Highest No. Paid For Previously	Present Extra	Rate Small Entity	Rate Large Entity	Additional Fee	
Total Claims	42	Minus	<b>**</b> 42	0	\$ <sub>25</sub>	\$ <sub>50</sub>	\$ 0.00	
Indep Claims	3	Minus	*** 3	0	\$ <sub>100</sub>	\$ <sub>200</sub>	\$ 0.00	
☐ First presentation of a multiple dependent claim \$ 0 \$ 0							\$ 0.00	
☐ Terminal Disclaimer Fees								
Extension Fee		2nd Month		3rd Month		\$ 120.00		
Total additional for claims, time extensions and disclaimer fees								

- \*\* If the "highest Number Previously Paid For" in this space is less than 20, write "20" in this space.
- \*\*\* If the "highest Number Previously Paid For" in this space is less than 3, write "3" in this space.
- \*\*\*\* Multiple dependencies, if any, included in the above calculation.
- \* If the entry in column 2 is less than the entry in column 4, write "O" in column 5.

 $\square$  A check in the amount of 120.00 is attached.

 $\square$  Charge \$ 0.00 to deposit account 50-0534. (A duplicate of this sheet is enclosed)

Please charge any additional fees or credit overpayment to Deposit Account 50-0534. A duplicate of this sheet is enclosed.

Respectfully Submitted,

Donald R. Boys Reg. No. 35074

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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit: 2154 Examiner: Patel, Ashokkumar B.

In Re:

Yevgeniy Petrovykh

Case:

P5063

Serial No.: Filed:

09/932,033 08/17/2001

Subject:

Method and Apparatus for Intelligent Routing of Instant Messaging

Presence Protocol (IMPP) Events among a Group of Customer Service

Representatives

Commissioner for Patents P.O. Box 1450 Alexandria VA 22313-1450

## Response A